

SPRING 2023

# **NEW VACANCY**

## TRUMAN MARKETS: OPERATIONS ASSISTANT

The Truman Brewery is looking to recruit a new member to our Truman Market's team. The successful candidate will help facilitate and maintain the running of our vibrant and eclectic weekend venues and market led events.

### Weekend duties include:

- Liaising with both account managers and maintenance staff throughout the day
- Ensuring clients and customers are provided with the best possible service
- Making sure our venues are maintained to the highest standards
- Problem solving in an efficient and professional manner
- Communicating with and directing cleaning staff
- Detailing any operational issues that arise that require actioning throughout the week
- Observing and contributing ideas to the operational development of our markets

### Experience:

• This is an entry level position but relevant experience would be beneficial

### Weekday duties include:

- Developing strong relationships with all departments within TB (Estates, Events, Maintenance, etc.)
- Reporting and following up on operational issues that may arise within our seven market venues
- Attending relevant operational meetings
- Assisting in the production of our weekend markets and market led events
- Actively developing more efficient operations processes and procedures for Truman Markets

### Applicant is required to have:

- Excellent communication skills
- Assertive, confident, courteous and a personable character is vital
- Proficient computer skills including knowledge of Microsoft Office Outlook, Excel and Word
- Ability to take on instructions quickly and efficiently
- Capacity to work both independently and proactively

This role is full-time (min 45 hours): Monday to Friday (Sat and/or Sun every weekend with days off during the week in lieu) with a 3 month trial period.

If you're interested please email a cover letter and CV to <u>ray@trumanbrewery.com</u> or hand into the events office located in Ely's Yard.